

Cab Ride Requirements



Booking Requirements

1. Cab rides are by reservation only and must be booked at least 10 days in advance.
2. Cab rides are only available for those ages 16 and older.
3. Your package includes two train tickets. One for you, and one for a companion. You will be in the cab for the trip to Burnet and be in your lounge seat on the train for the return trip. The companion ticket is for the train ride only, and will not include cab access.
4. We can only accommodate one cab rider.
5. Cab rider must be available to arrive one hour prior to train departure to check in with the Ticket Agent for instructions.
6. At least 10 days before the cab ride, the cab rider must have:
 - a. Reserved their cab ride.
 - b. Provided a copy of their state issued ID to confirm age.
 - c. Signed and returned our Cab Ride Regulation and Liability Form, including submission to background check.
7. For passenger safety, you must have complete mobility. This includes the ability to climb vertical stairs unassisted, stand for 30-45 minutes unaided, and hear and see safety commands from crew. No medical equipment or animals can be accommodated.
8. Riders should carefully consider the following: Riders may find space in the locomotive confining. Fuel oil and exhaust fumes, horns, bells, and mechanical and loud compressed air noises are part of the sensory experience for cab riders. Additionally, stairs and ladders have open metal grates and steel decking, and surfaces may be slippery or uneven.
9. There are no refunds or exchanges on cab rides.

Safety Requirements

1. Cab riders must wear proper clothing, including:
 - a. Comfortable clothes that you do not mind getting dirty.
 - b. Closed-toe shoes with a heel no higher than ½ inch.
 - c. Hearing protection, which will be provided.
2. No personal belongings will be allowed in the cab other than phone, camera, and medications. No firearms or weapons are permitted.
3. Riders must board and deboard the cab safely. Please always face the ladder when climbing to and from the cab.
4. Cab riders must agree to follow crew, staff and volunteer instructions at all times.
5. While the train crew will attempt to be available for questions, during the ride there may be times our crew must focus on their duties. Cab rider must agree to allow crew to do their job without distractions, as directed.
6. Cab riders who appear to be under the influence of drugs or alcohol, or are behaving in an unsafe or disorderly manner will have their cab ride canceled, with no refund.
7. Photos may be taken when permitted by the crew. Video recording is not allowed, by regulation.

Failure to comply with any of the above will result in termination of the cab ride. There will be no refunds or exchanges.